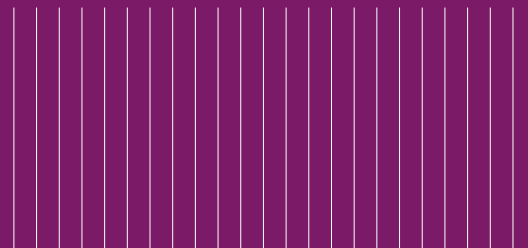




2016

Legal Aid Foundation (Taiwan)

ANNUAL REPORT





法律扶助基金會
Legal Aid Foundation

PROFESSIONAL

EFFICIENT

FLEXIBLE

APPROACHABLE

CONTENTS



- 04 To Friends of Legal Aid Foundation**
- 06 Key Tasks of the Year**
- 08 Annual Financial Statements**
- 09 Annual Business Data**
- 10 Analysis of Legal Aid Cases by Types**



General Legal Aid Cases

- 12** LAF: Untangling knots in the law!
- 14** Got arrested? You are entitled to have an attorney to accompany you!
- 15** Debt problem? The law can help!

Commissioned Programs

- 16** Instant aid for labor litigation!
- 17** Let's join hands and protect the rights of indigenous peoples!

Projects of Major Social Concern

- 18** Fighting for justice and supporting victims
- 20** Attorneys can give little guys a leg up against giant corporations!
- 22** STAND by YOU, helping you move on
- 24** Respecting Indigenous Culture

Annual Statistics



Total number of
legal aid cases
50054



Total number of legal
consultation applications
109280



Total number of
outreach services and
information sessions
1509



Number of Legal
Aid Attorneys
3506



26 Case Management and Quality Improvement

Links and Campaigns

- 28** Strong community ties
- 30** Bringing light into prisons
- 32** Nurturing citizens of the future
- 34** Connecting over the internet
- 36** Reaching out to find dialogue and possibilities
- 37** Words and images to record aspects of society
- 38** In sync with international standards

People in legal aid

- 40** Analysis of Recipients and Providers
- 42** LAF Organization and Staff
- 44** 21 branches to serve you

46 Thank you for your support

48 Copyright



Number of Facebook fans
34641



Total number of official
website views in the year
1,984,925

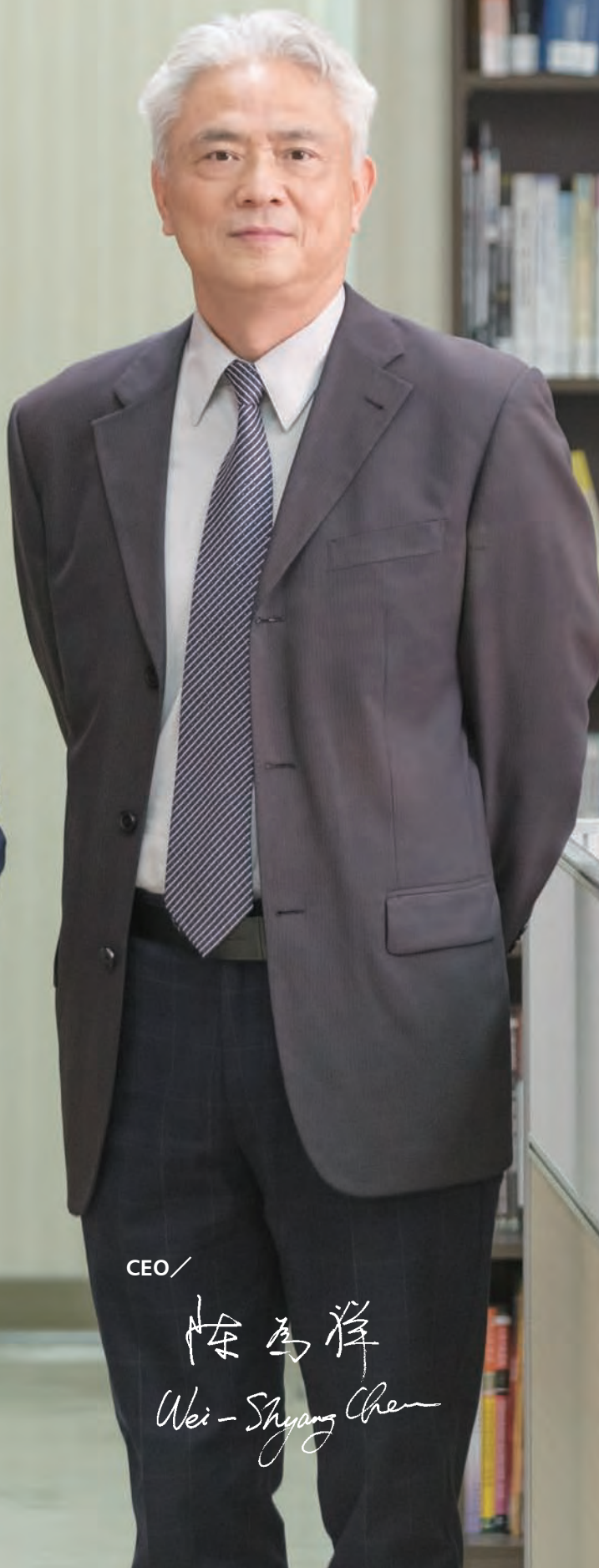


Total expenses
NT\$ **1,206,991,653**

A full-length portrait of Chairman Lo Ping-Cheng. He is a middle-aged man with dark hair, wearing a dark blue suit jacket over a white shirt and a purple tie with small white dots. He has his hands in his pockets and is standing in front of a light-colored wall.

Chairman /

羅秉成
Lo, Ping-Cheng

A full-length portrait of CEO Wei-Shyang Chen. He is an older man with white hair, wearing a dark grey suit jacket over a white shirt and a striped tie. He has his hands in his pockets and is standing in front of a light-colored wall with a bookshelf visible in the background.

CEO /

陳為祥
Wei-Shyang Chen

To Friends of Legal Aid Foundation

2016 a year of success for the Legal Aid Foundation (LAF). Since the Legal Aid Act was amended and promulgated in the previous year, LAF has been receiving significantly more applications. Thanks to support and contributions of the legal aid attorneys and members of the Review Committee and of the Examining Committee as well as all LAF employees, we have been able to deliver an excellent performance despite the lack of adequate staffing. Meanwhile, we have been reviewing the relationships between LAF and legal aid attorneys and trying to improve and simplify the processes. We announced a number of simplified processes in 2016, including consultation, appointment scheduling and application submission (simplified registration of consultation cases and applicant signatures), review process (modified processes for applications not verified by deadline), follow-up and inventory processes (implementation of verification process and third party automatic inventory features), and simplified case closure. The goal is to provide more friendly, more accessible services of better quality.

2016 is also a year of responsibility for LAF. Since the new administration took office, the public have been exhibiting greater expectations of judicial reform. As a director provider of legal assistance with 12 years of practical experience, LAF is very familiar with the legal needs of the disadvantaged and the difficulties they face. It is hoped that the issues will be resolved systematically during judicial reform.

On case services, LAF provided legal consultation services for more than 100,000 people. Close to 30,000 people applied to LAF for accompanying attorney for first interrogation or indigene's interrogation. In addition, LAF approved as many as 50,054 cases, or 79.01%, of the 67,116 general applications for legal aid that it received throughout the year.

The list of cases of major social concern and case services includes the Legal Aid Program for Victims of Formosa Fun Coast Explosion, the Legal Aid Program for Victims of Weiguan Building Collapse, the RCA case in the court of second instance and additional claims in the court of first instance, the National Remedy for Typhoon Morakot appeal case in the court of third instance, and the CPDC Dioxin Pollution Case. While there have been many breakthroughs in the courtroom, obstacles also presented themselves and there remains a long way to go. In a case involving conflict between the traditional indigenous hunting culture and rifles and the law, Tama Talum, a Bunun tribesman and LAF aid recipient, was sentenced to three years and six months in prison for hunting an endangered animal. With LAF's assistance, Tama Talum applied to the prosecutor general to file an extraordinary appeal with the Supreme Court. The Supreme Court held and live streamed a court of survey for an extraordinary appeal for the first time, starting a new page in Taiwan's judicial practice.

When she apologized on behalf of the government to the indigenous tribes on Indigenous Peoples' Day on August 1, 2016, President Tsai declared that a legal service center for indigenous people would be created. Therefore, LAF has been making preparations for the legal service center for indigenous people. The objectives include protecting the rights of indigenous people in Taiwan, resolving increasingly frequent conflicts between traditions of indigenous people and the law of today, highlighting the significance of cultural diversity, and establishing legal aid as a line of defense for human rights of indigenous people.

LAF, ever since its establishment, has insisted on standing by the disadvantaged people. Thanks to the support from various communities throughout society, LAF managed to promote the business and gradually completed many important tasks. 2017 marks the dawn of a new era for legal aid. We hope to keep receiving guidance and assistance from you so we can devote to the defense of the disadvantaged people's rights together!

Philosophy

- ◎Equality - to fulfill the constitutional right of equal access to the legal system, and to facilitate improvement of economic status.
- ◎Human Rights - to protect the human rights of the disadvantaged.
- ◎The Rule of Law - to complement the system of the rule of law.

Principles of Service

- ◎To be approachable
- ◎To be flexible
- ◎To adopt efficient procedure
- ◎To provide professional services

Mission Statement

- ◎To engage in self-reflection, seek reforms and enhance the soundness of the legal aid system.
- ◎To make legal aid available throughout Taiwan.
- ◎To actively publicize legal aid information.
- ◎To allow convenient access to legal aid.
- ◎To advance the quality of legal aid services.

Key Tasks of the Year



LAF 12th Anniversary Celebration

A new administration took office in 2016. LAF, as part of the celebration its 12th anniversary with "Aid, Services, and Wellbeing", invited President Tsai. The ceremony opened with a video documentary of Acai, an LAF aid recipient. Acai also presented a copy of the book, "Their Stories", on behalf of LAF to President Tsai. Chairman Ping-Cheng Lo then presented a petition to the president. The petition named six requests that were formulated from LAF's own experience and discussions with its long term partners in the private sector.

Legal Aid Program for Victims of Weiguan Building Collapse

Weiguan Jinlong Building in Tainan City collapsed during an earthquake epicentered in the Meinong District of Kaohsiung that measured 5 on the Richter Scale on February 6, 2016. The collapse killed 115 and injured hundreds. LAF agreed to provide special legal aid services regarding criminal charges, claims (including preservation and execution), and family proceedings without the financial eligibility requirement in accordance with the Legal Aids Act.

An attorney group of staff attorneys and legal aid attorneys was assembled to file criminal charges, civil claims, provisional attachment and related affirmation regarding claims. The Taiwan Tainan District Court sentenced each of the five defendants to five years in prison in conjunction with a fine of NT\$90,000 for negligent homicide. The sentences were the statutory maximum under Article 276 of the Criminal Code of



the Republic of China. The attorney group will continue to assist the families in subsequent proceedings and campaign to amend the law in order to ensure fairness and justice. The criminal case was detained at the Taiwan High Court Tainan Branch Court due to the appeal filed by the five defendants. The civil case was moved to the civil court.

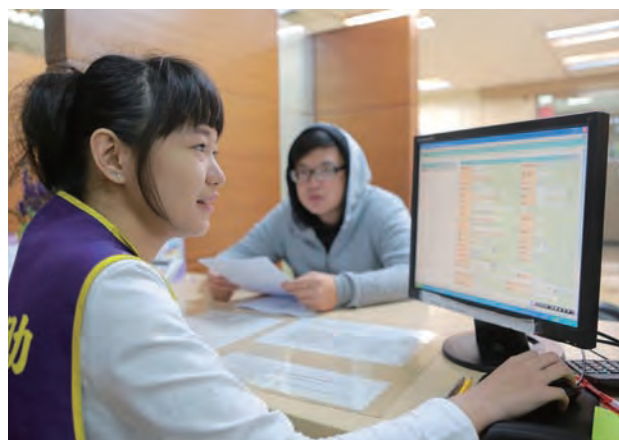


LAF Publications Series 004 "Their Stories"

LAF published "Their Stories" in 2016. The book tells the stories of two immigrants and the 6 attorneys and 6 social workers who provided assistance. It uses words and images to record complex legal issues encountered by immigrants and how legal professionals and social workers fought to overcome the obstacles and help the immigrants settle into their new lives in Taiwan.

Simplified Procedures

Since the Legal Aid Act was amended in 2015, the branches have been working with a significantly larger caseload. In 2016, LAF started releasing a number of simplified procedures for different stages, including consultation, appointment scheduling and application submission (simplified registration of consultation cases and applicant signatures), review process (modified processes for applications not verified by deadline), follow-up and inventory processes (implementation of verification process and third party automatic inventory features), and simplified case closure. The goal is to continue to standardize procedures and make preparations for simplifying a second group of procedures in the future.



Tama Talum's Extraordinary Appeal and Application for Constitutional Interpretation

Tama Talum, a Bunun tribesman, went hunting for an endangered animal and was prosecuted for violating the Controlling Guns, Ammunition and Knives Act and the Wildlife Conservation Act. He was sentenced to three years and six months in prison. LAF applied for an extraordinary appeal on his behalf and the prosecutor general filed an extraordinary appeal with the Supreme Court. The Supreme Court held a court of survey for an extraordinary appeal for the first time. It was also the first time that the Supreme Court lives streamed the proceedings. In addition, LAF applied for constitutional interpretation of indigenous people's self-made shotguns under the Controlling Guns, Ammunition and Knives Act and indigenous people's hunting activities under the Wildlife Conservation Act. The case has been moved to the council of Grand Justices.

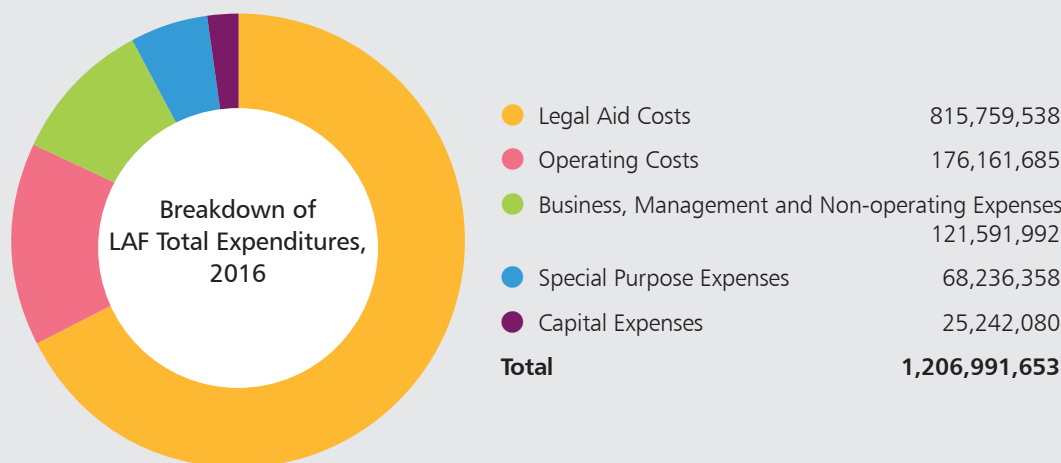
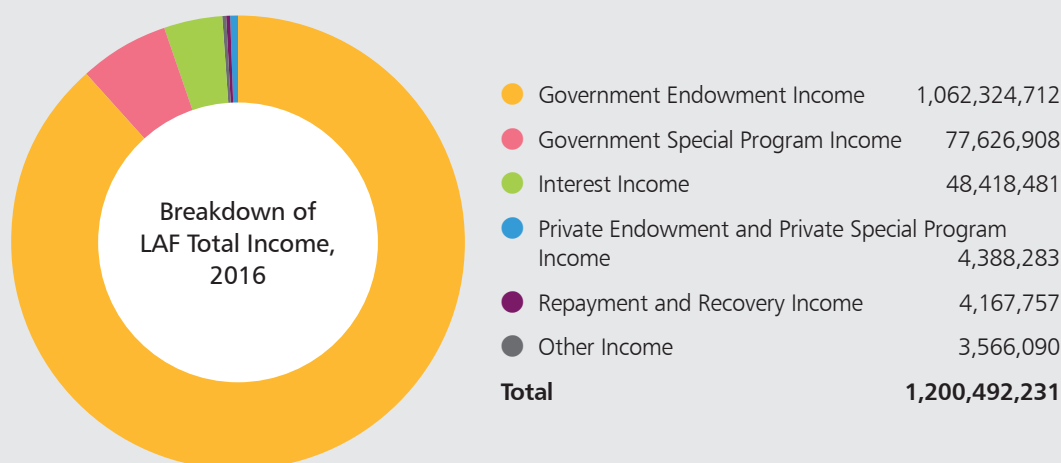
Increased Diversity in Legal Consultation Services

The importance of legal consultation services is to provide people with early access to professional information so that they can evaluate litigation risks beforehand, thereby minimizing disputes and obtaining legal aid in a timely manner. In order to efficiently utilize legal consultation resources, the goal in 2016 will be to provide diverse legal consultation services. LAF received more than 100,000 (109,280) applications for legal consultation services in 2016. It proved that there did exist a need for legal consultation services. In particular, 49.58% were civil cases, 21.40% criminal cases, and 20.85% family cases.



Annual Financial Statements

The accounting system of LAF observes the fiscal calendar year system. The 2016 financial report was audited by an independent local CPA firm with unreserved opinion reported. The total expenditure of LAF for 2016 was NT\$1,206,991,653 (including capital expenses). The total income was NT\$1,200,492,231.



Legal Aid Costs

Including attorney remuneration, litigation expenses, and fees for Assessment and Review Committees.

Operating Costs

Including costs of providing public services, hiring staff attorneys, and costs of hiring legal staff.

Business, Business Management and Non-operating Expenses

Including management/administrative hiring expenses, administration, and campaign expenses.

Special Purpose Expenses

Costs of special programs entrusted by the Ministry of Labor and the Council of Indigenous Peoples.

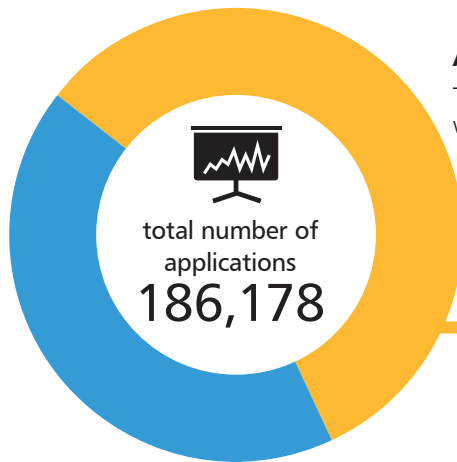


Total expenditure
NT\$ 1,206,991,653



A donation of NT\$ **52** per person will be sufficient to support the operations of LAF!

Annual Business Data



Analysis of applications in current year

The total number of applications was 186,178 in 2016, 109,280 of which were applications for legal consultation services.

Legal Consultation
109,280



Analysis of legal aid applications (including commissions)

There were 76,898 applications for legal aid (including commissions) in 2016.

● Total Approvals	58,812 cases
● Refusal	14,187 cases
● Withdrawal	2,782 cases
● Assessment decision pending	1,013 cases
● Review decision pending	104 cases
Total	76,898 cases

Note: The prosecutors and police will record that "attorney presence during interrogation has been declined" and notify LAF when presence of own or appointed attorney during interrogation has been declined in prosecutor and police interrogation (including indigene interrogation) attorney presence cases. This report counts these cases under involved parties that declined accompaniment during interrogation (3,235 police interrogation cases and 15,758 indigene interrogation cases). They are not counted under applications.



Analysis of Approvals by Types

The number of total approvals was 58,812 cases. Please see figures below for analysis by case types:

● General Cases	50,054 cases
● MOL Cases	3,264 cases
● CIP Cases	2,594 cases
● LAF Accompaniment Cases	1,679 cases
● Indigene's LAF Accompaniment Cases	1,220 cases
● Habeas Corpus Cases	1 case
Total	58,812 cases



Total number of applications
(including legal consultation
applications)
186,178



Total number of legal
aid cases
58,812

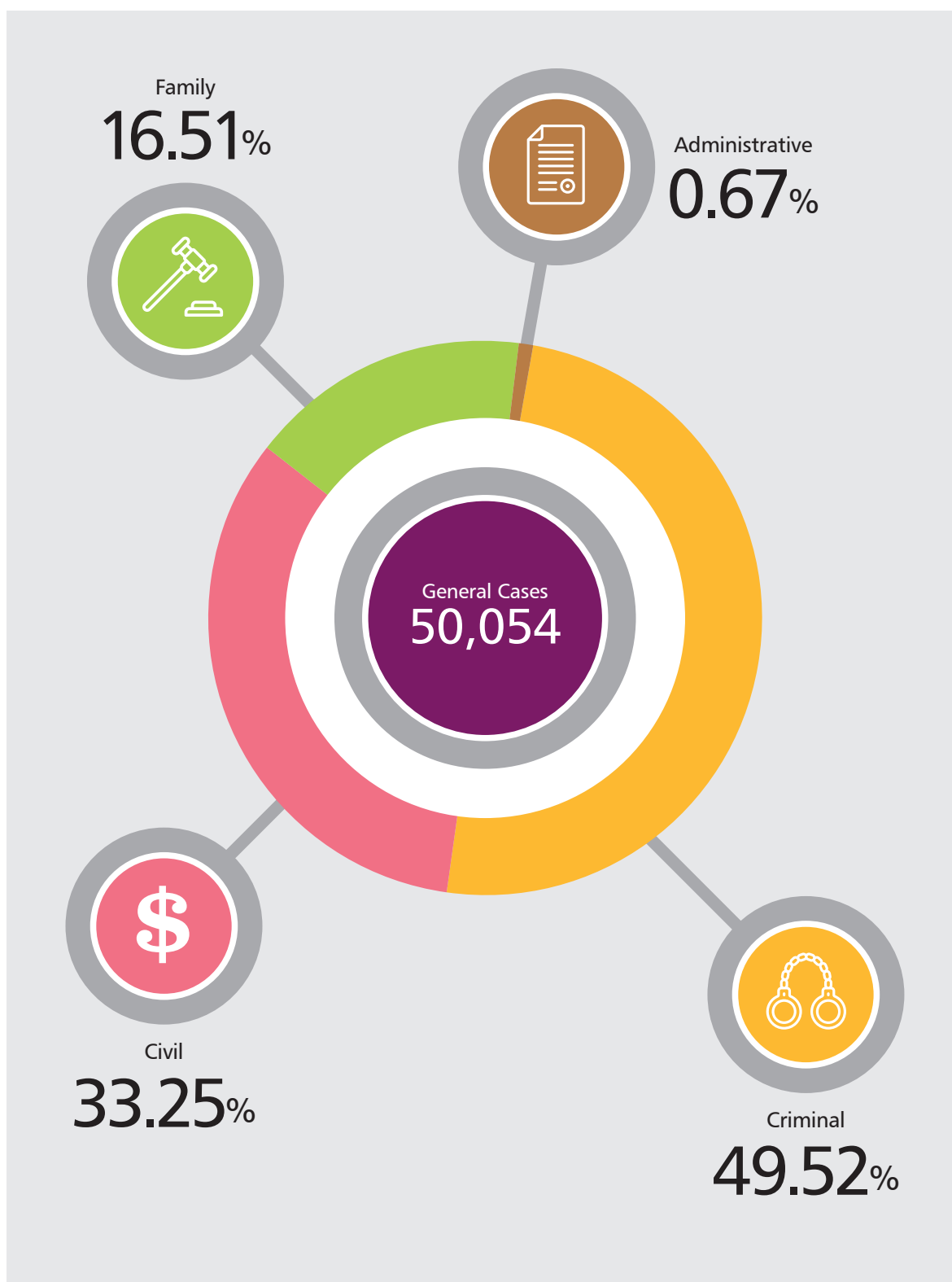


Total number of legal
consultation applications
109,280

Analysis of Legal Aid Cases by Types

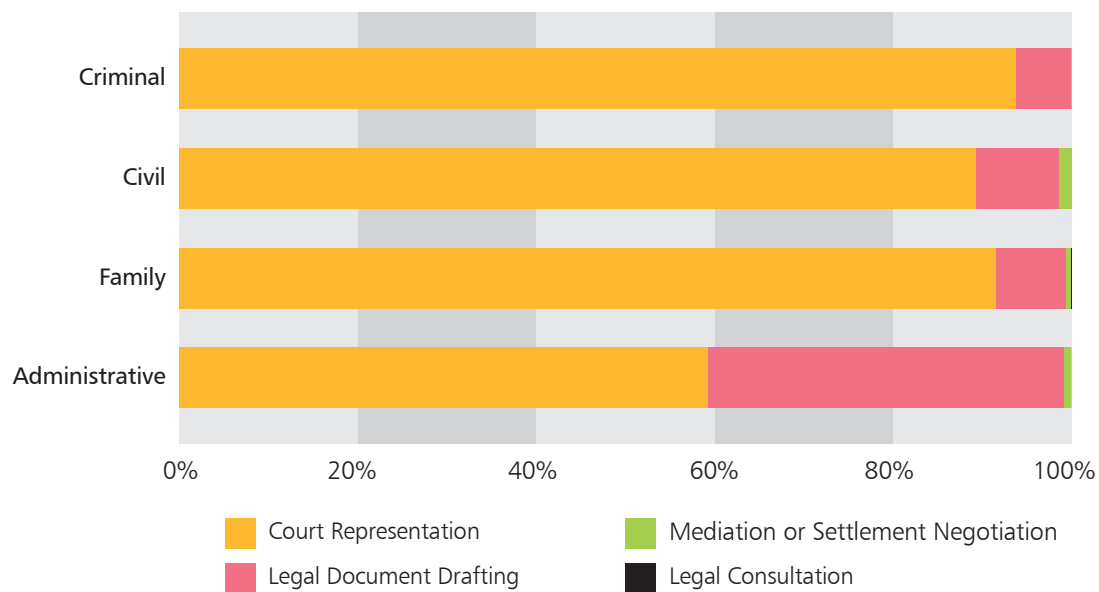
Analysis of Approvals of General Cases by Types

Of all approved legal aid cases, general cases account for a volume of 50,054. An analysis of the percentages of criminal, civil, family, and administrative cases therein is as shown in the figure:





Analysis of Approvals of General Cases——By Types



Analysis of Approvals of General Cases——By Top Five Matter Types

Criminal		Civil		Family		Administrative	
Drug Offenses	4,744	Consumer Debt Clearance Act	6,085	Maintenance	2,911	Labor Insurance Act	43
Offenses of Causing Bodily Harm	4,206	Tort	4,880	Divorce	1,915	Road Traffic Management and Penalty Act	38
Offenses of Fraudulent, Breach of Trust, Taking, and Usury	2,276	Consumption Loans	906	Child Custody	938	Public Assistance Act	37
Offenses against Sexual Autonomy	1,857	Ownership	574	Parental Rights	465	Offenses against Immigration Law	16
Offenses of Larceny	1,667	Redundancy Pay	412	Protection Order	429	Act Governing Relations between the People of the Taiwan Area and the Mainland Area	10



Diverse Legal Consultation

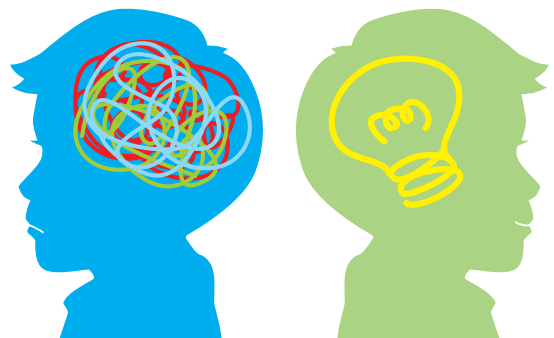
LAF: Untangling knots in the law!

Diverse Legal Consultation

The importance of legal consultation services is to provide people with early access to professional information so that they can evaluate litigation risks beforehand, thereby minimizing disputes and obtaining legal aid in a timely manner.

LAF received 109,280 applications for legal consultation services in 2016. It proved that there did exist a need for legal consultation services. In particular, 49.58% were civil cases, 21.40% criminal cases, and 20.85% family cases.

At present, LAF provides legal consultation services through three forms of media, which are telephone, video conferencing, and face-to-face meetings.



1 | 2

①Kaohsiung Branch hosting "Free Legal Clinics and Consumer Protection Awareness Campaign in Indigenous Communities"

②Taichung Branch hosting "Legal Rights of Immigrants and Migrant Workers Awareness Campaign" at First Plaza, Taichung Station on LAF Day

Face-to-face Legal Consultation



Number of cases in a year

75582 cases

There are 114 offices across the country. Anyone who wishes to schedule a face-to-face session may make an appointment on the LAF website or by calling 412-8518 to reach the nearest branch.

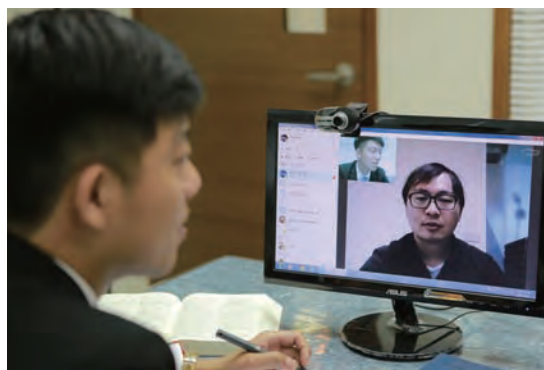
Telephone Legal Consultation



Number of
cases in a year
29560
cases

The telephone number: 412-8518 Ext. 2 offers access to telephone consultation services and gives priorities to labor cases, debt cases, or cases involving legal issues faced by indigenous people.

Video Conferencing Legal Consultation



Number of
cases in a year
4138
cases

There are 380 legal consultation stations across the country. Anyone may make an appointment and then proceed to have a consultation session with an attorney via video conferencing on computer at the specified time. The opening hours of the stations and information on how to make an appointment are available on the LAF website under the list of video conferencing stations.



**被 | 逮 | 捕 | 時，您可以
申請扶助律師！**

檢警訊問·律師免費陪訊服務

申請專線
(02) 2559-2119

24HR
全年無休

Interrogation Accompanied by Legal Aid Attorney Program

Got arrested? You are entitled to have an attorney to accompany you!



Target Audience

- ⊙ Suspects of felony punishable by a minimum sentence of not less than three years' imprisonment who are apprehended or arrested or are requested to be interrogated for the first time without summon or notice may apply for the service.
- ⊙ Upon prosecution of a defendant or accused who is of indigenous identity and has not appointed a defense attorney for interrogation, regardless of having been involved in a felony or not, the police unit and the prosecutor shall notify LAF to appoint an accompanying attorney for the interrogation.

Service Hours Available 24 hours a day, 7 days a week.

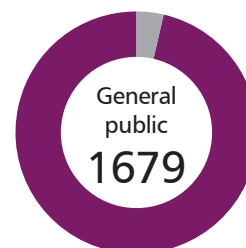
Legal Aid Case

Bao, an aid recipient with a mental disorder, is a disability card holder. His mental disorder made him lose control over himself on the day of the incident where he carried a knife into a bank and shouted robbery. He was overwhelmed by the bank's security guard and the police before getting any money. The public had a rather hostile view toward people with mental disorders at the time after a child killing case in Neihu. The police requested LAF to send an attorney as soon as Bao was taken to a police station. According to the legal aid attorney, Bao's mental illness made it impossible for him to fully express his intent or the incident in detail. The district prosecutor's office questioned Bao and then released him to his family.

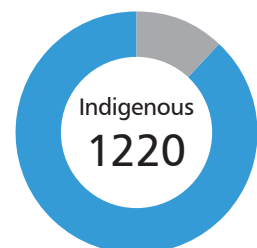
Service Outcomes

Different agencies and departments referred 1850 general accompaniment cases to LAF in 2016. There were 1238 indigene's LAF accompaniment cases. (Excluding cases where attorney presence during interrogation was declined. See note.)

Eligible and applied for an accompanying attorney



Success rate of
appointment
96.25%



Success rate of
appointment
87.79%

Remarks: The prosecutors and police will record that "attorney presence during interrogation has been declined" and notify LAF when presence of own or appointed attorney during interrogation has been declined in indigene's prosecutor and police interrogation (including indigene interrogation) attorney presence cases. This annual report counts these cases under involved parties that declined accompaniment during interrogation (3,235 police interrogation cases and 15,758 indigene interrogation cases). They are not counted under applications.

Legal Aid for Consumer Debt Clearance Program

Debt problem? The law can help!

Service Introduction

Regarding legal aid for consumers' debt clearance, the Judicial Yuan released the Consumer Debt Clearance Act ("CDC Act") on July 11, 2007. The CDC Act came into effect on April 11, 2008, and LAF started accepting CDCP applications for legal aid and provide legal consultation services.

Legal Aid Case

Mr. Chang (alias) is a 57-year-old security guard with a high school diploma. He started using credit cards to pay off balances on other credit cards and borrowing more to pay off other debts when work became unsteady. He started with a loan of NT\$920,000, and ended up owing a total sum of NT\$2.21 million in a few years. It was a figure that Mr. Chang, who lives on a monthly salary of NT\$19,750, would not have been able to repay with the sum of his future earnings. Mr. Chang repaid NT\$370,000 at the beginning as part of a compulsory enforcement process. However, the sum only went toward clearance fees and interests, and the amount owed to the creditors had been increasing instead of decreasing for more than a decade. Having payments deducted directly from his salaries was like a rope that was slowly choking Mr. Chang to death. He thought about running, but stayed for his old mother and his wife who was unable to work due to moderate mental retardation. Mr. Chang soon fell into an endless cycle of despair.

Then Mr. Chang found out about legal aid by chance. He filed an objection with the court through a legal aid attorney. The objection stated that given the Chang family's circumstances, the remaining sum of NT\$13,000 after automatic deduction of repayments was insufficient to support two adults living in rented housing. When the court approved the application for restructuring, the attorney wrote an application for stay of enforcement. The application was eventually approved and compulsory enforcement was stayed. The constant weight on Mr. Chang for more than 10 years was lifted in a blink.

Since Mr. Chang had not reached the retirement age and had a stable income, he still had to be held responsible. The judge, considering Mr. Chang had nothing but a motorcycle and NT\$1,500 in his bank account, ruled in the end that Mr. Chang had to repay NT\$1,050 per month for a total of NT\$75,600 over six years. After more than one year of trying and having the application for restructuring approved, Mr. Chang was able to at last lay the weight to rest and start looking forward to a debtless life.



法扶全國七碼專線

412-8518

市話可直撥手機加02



Service Outcomes



6091

CDCP cases in 2016



Approval percentage

96.15%



471

CDCP attorneys

Instant aid for labor litigation!

Service Introduction

LAF started working with the Ministry of Labor to offer the Labor Litigation Program on March 2, 2009. The two parties hope to provide strong legal aid to disadvantaged laborers through the combination of resources so that laborers gain a sense of security while fighting for their rights.

Regarding labor disputes, most cases were civil cases, comprising 98.74%. The three largest categories were severance pay, tort, and insurance enrollment disputes between employees and employers.

Legal Aid Case

The aid recipient, Mr. Wu, was a driver. He contracted ankylosing spondylitis while on the job and was deemed to be disabled. However, the company informed Mr. Wu that he had left his job and did not have to go to work anymore on the ground that he had taken all of his sick leave days as well as special leave days. According to Article 4 of the Regulations of Leave-Taking of Workers, "When a worker must receive medical service or rest on account of ordinary injury, sickness, or physical reasons, he shall be entitled to ordinary sickness leave according to the following provisions: The total of hospitalized and non-hospitalized sick leave shall not exceed one year." Mr. Wu took only 143 leave days, which did not exceed the threshold specified by the Regulations of Leave-Taking of Workers. The company had no ground to ask for his voluntary resignation. In addition, the company had Mr. Wu insured in a salary bracket below than his actual bracket, leading to lower payouts for the aid recipient. Mr. Wu, as a result, turned to LAF for help in claiming damages from the employer. The court ruled the case in Mr. Wu's favor.



Service Outcomes



Approval: 3264 cases
Approval Percentage:
86.24%



Labor law
attorneys
244人



Commission by Council of Indigenous Peoples to Operate Legal Aid for Indigenous People Program

Let's join hands and protect the rights of indigenous peoples!

Service Introduction

LAF and the Council of Indigenous Peoples (CIP) signed an entrustment contract on March 21, 2003 and launched the Legal Aid for Indigenous People Program on April 1 of the same year.

Applications received through the Indigenous People Program mostly entailed civil matters, which comprise 55.86%, followed by domestic cases comprising 20.20%. The three largest categories were tort, ownership disputes, and loans.

Legal Aid Case

The aid recipient Dali (alias) broke up with her former common law partner for irreconcilable differences. Later when Dali went and took for her child the bicycle bought with money from New Year envelopes given to the child, the former common law partner sued her for theft. With assistance of a legal aid attorney, the authority decided not to prosecute Dali.

Project spokesperson



Service Outcomes



Approval: 2594 cases
Approval Percentage:
89.02%

Fighting for justice and supporting victims



Legal Aid Program for Victims of Formosa Fun Coast Explosion



Visits from Formosa Fun Coast Explosion Victims Family Self-Help Association

The dust explosion at the "Color Play Asia" party at Formosa Fun Coast Water Park in Bali District, New Taipei City on June 27, 2015 injured 499 people, including locals and foreigners, and killed 15 of them.

LAF promptly assembled an attorney group to provide legal aid services. LAF also appointed staff attorneys to file criminal charges on behalf of certain victims as well as applications for and execution of civil provisional attachment. The defendant was sentenced to four years and ten months in prison by the court of first instance. Both parties filed an appeal, and the case is currently being reviewed by the Taiwan High Court. The attorney group also filed supplementary civil claims, which have been moved to the civil court by the criminal court. Regarding the responsible person of Formosa Fun Coast, despite the district prosecutors' office had decided not to prosecute twice, the High Prosecutors Office remanded the case to the district prosecutors' office twice to continue the investigation.



Attorney Ai-Lun Li of the RCA attorney group and representatives of the support group attending Yunlin-Changhua Human Rights Workshop by TAHR.

RCA Taiwan Class Action against Public Health Hazards

Background

During the operating periods of its plants, RCA Taiwan Limited ("RCA") used 31 organic solvents, including trichlorethylene and tetrachlorethylene, and solders for a period of 22 years until the plants closed in 1992. During this period, RCA failed to provide protection measures, local air exhaust mechanisms inside the plants, or overall ventilation system as required by the law. Moreover, the sources of drinking water for the production line staff and for the cafeteria and shower water in staff quarters were groundwater contaminated with organic solvents such as trichlorethylene and tetrachlorethylene. Throughout the period between the closing of the plants and the filing of the tort action, over 1,300 former RCA employees developed cancer; among those afflicted, 221 have already died and the number of deaths continues to increase.

The case was brought to LAF by the RCA Care Association in late 2006. Led by LAF staff attorneys, a pro bono attorney group was formed with public interest attorneys to proceed with class action. The attorney group represented 529 former RCA employees in suing the defendant, RCA Taiwan, for damages.

After more than a decade of legal proceedings, Taipei District Court ruled in first instance in favor of the support group on April 17, 2015. RCA and Thomson were ordered to pay NT\$564,450,000 in damages.

First instance judgment and significance

1. This is Taiwan's largest work injury and major environmental disaster litigation.
2. In terms of "causal relationship," the court has adopted the "reasonable probability" standard. The court therefore shifted the burden of proof of causation and ordered RCA to provide proof of non-causality, thereby reducing the plaintiffs' obstacles in proving "causal relationships."
3. In terms of the damage period calculation, the known starting timeframe was determined after the experts have successively testified regarding to causal relationship.

4. When faced with the transnational capital investment complexity, the court exposed the corporate veil to identify the controlling companies that are liable for compensation.

Progress in Court of Second Instance

Both the plaintiff and the defendants, including RCA, had submitted appeals. The case is currently under review by the Civil Court Room of Taiwan High Court (2015 Zhong-Shang-Zi No. 505). The preliminary proceedings have been completed, and witnesses and expert witnesses are being examined at present. The opposing party has called foreign expert witnesses with backgrounds in law, epidemiology, and health risk assessments, including Goldberg, Grant Tao, and Pei-Fung L. Hurst.

LAF and the Ministry of Labor established and announced the availability of a hotline at a press conference on May 26, 2015 after the first instance decision was delivered so to file further lawsuits on behalf of members wishing to hold the defendants accountable. The hotline offers consultation for those who wish to become members and be part of second instance litigation. 1,025 names were added to the list for second instance litigation. The claims were raised by NT\$5,582,000,000. However, the court of second instance ruled that the additions were illegal. An appeal was filed with and rejected by the Taiwan High Court. As a result, a claim of NT\$7,300,000,000 against the five defendants was filed with the Taiwan Taipei District Court on May 9, 2016.



LAF micro movie, "Light in the Darkness", made with help of the RCA case support group

Attorneys can give little guys a leg up against giant corporations!



CPDC Dioxin Pollution Case

The Tainan Anshun Plant of China Petrochemical Development Corporation ("CPDC") manufactured alkali-chlorine, pentachlorophenol, and sodium pentachlorophenate. The processes generated side products such as dioxin and mercury and other hazardous industrial waste, causing serious pollution of the soil, rivers, and underground water bodies and bottom sediment at the factory and its surroundings. As a result, local residents had an apparently higher concentration of dioxin in their blood, causing severe damage to their health.

LAF hired staff attorneys to begin working on the case in 2007. It also worked with the Tainan Bar Association to invite civic-minded attorneys to join the attorney group. The national remedy case entered into legal proceedings in June 2008. More than seven years later, the Taiwan

Tainan District Court ruled, on December 7, 2015, that the defendant, CPDC or the Ministry of Economic Affairs, should pay the plaintiff NT\$168,170,000. The defendants filed an appeal after the first instance ruling. The Legal Aid Board passed a resolution to provide full legal aid services for the victims for the second instance proceedings in accordance with the amended Legal Aids Act.

The second instance proceedings entered into the first preliminary proceeding on May 20, 2016, and had underwent 7 preliminary proceedings by the end of January 2017. The preliminary proceedings were expected to end on March 8, 2017, and arguments presented on April 12. Some of the residents who did not file their claims in the case above were assisted by LAF staff attorneys in initiating a new case at the court of first instance to fight for their rights. The case entered into legal proceedings in February 2017.

Civil Disobedience

In order to further protect human rights, the CEO is authorized with a resolution passed in the 17th meeting of the 4th Legal Aid Board on July 25, 2014 to decide whether to appoint an attorney to accompany the interrogation with regard to criminal investigation defense cases ("the program") derived from charity movements of social concern. The program mainly assists in protecting the people's rights to attract public attention and start movements for the purpose of changing government laws or policies. Since the program was initiated in 2014, LAF has appointed attorneys to accompany interrogations in cases including the protest against the Cross-Strait Service Trade Agreement, the student movement against the lack of transparency in the national curriculum, the relocation of Sanmin market in Kaohsiung, and the protest against the one fixed day off and one flexible day off each week policy.

Furthermore, LAF accepted a donation of NT\$1.5 million from the Economic Democracy Union on June 28, 2016. The donation was the remaining sum from the 318 Movement, and would be used exclusively to fund the program. LAF intends to allocate the sum to the budget for lawsuits arising from civil disobedience related demonstrations. There are also plans to organize civil disobedience seminars, publications and translations of civil disobedience related books, and education and training sessions. LAF hosted the "STAND by YOU - Practical Experience of Accompaniment Cases Involving Civil Disobedience", which was a training session for legal aid attorneys, in Kaohsiung on August 19, 2016. The objective was to train attorneys specialized in civil disobedience cases.



Attorney forum - practical experience of accompaniment cases involving civil disobedience



LAF received a donation from a 318 citizen group

STAND by YOU, helping you move on

Weiguan Case

Background

Weiguan Jinlong Building in Tainan City collapsed during an earthquake epicentered in the Meinong District of Kaohsiung that measured 5 on the Richter Scale at 3:57 am on February 6, 2016. The collapse killed 115 and injured hundreds. The Legal Aid Board agreed to provide special legal aid services regarding criminal charges, claims (including preservation and execution), and family proceedings without the financial eligibility requirement in accordance with the Legal Aids Act.

Status

An attorney group of staff attorneys and legal aid attorneys was assembled to file criminal charges, civil claims, provisional attachment and related affirmation regarding claims. The Taiwan Tainan District Court conducted a string of reviews in early April 2016. On November 25, 2016, it sentenced each of the five defendants to five years in prison in conjunction with a fine of NT\$90,000 for negligent homicide. The sentences were the statutory maximum under Article 276 of the Criminal Code of the Republic of China. However, the defendants committed a crime that caused a large number of deaths and injuries, and even the maximum sentences fell far below the expectations of the families of victims and the general public. Therefore, the attorney group will continue to assist the families in subsequent proceedings and campaign to amend the law in order to ensure fairness and justice. The criminal case was detained at the Taiwan High Court Tainan Branch Court due to the appeal filed by the five defendants. The first preliminary proceeding was expected to take place on February 15, 2017. The civil case was moved to the civil court.



Executive Secretary Ping-Jhong Jhuo of LAF Tainan Branch surveyed the site.



The LAF Tainan Branch arranged for attorneys to provide free onsite legal consultation services in order to help victims understand their rights.





National Remedy for Typhoon Morakot

On August 8, 2009, Typhoon Morakot caused devastation all over Taiwan. In particular, Siaolin Village in Kaohsiung was completely destroyed overnight. Hundreds died in the incident. Some of the residents tried to seek national remedies through LAF. The Taiwan Kaohsiung District Court rejected the residents' civil claim, which was appealed at the court of second instance. The Taiwan High Court Kaohsiung Branch Court ruled that civil servants could not at the time have foreseen the collapse of Mount Xiandu, and that senior officials did not give instruction for evacuation of the entire village. Therefore, the lack of action to remove the villagers by force did not amount to neglect of duty on the part of civil servants. In addition, since the local shelter, too, was buried under rubble, removing the villagers by force would not have facilitated the prevention of deaths. Hence, there did not exist a causal relationship between such neglect and the deaths of Siaolin villagers.

The residents asked LAF to appeal to the court of third instance. The Legal Aid Board provided special legal aid services in accordance with Article 5, Paragraph 4, Subparagraph 6 and Article 13 of the Legal Aids Act. The case is being appealed by staff attorneys to the court of third instance and being reviewed by the Supreme Court.



Press conference at the Supreme Court

Respecting Indigenous Culture

Tama Talum's Extraordinary Appeal and Application for Constitutional Interpretation

Tama Talum, a Bunun tribesman, went hunting for an endangered animal and was arrested by the police for violating the Controlling Guns, Ammunition and Knives Act and the Wildlife Conservation Act. He was brought to the Taitung District Prosecutors Office and later sentenced to three years and ten months in prison. LAF applied for an extraordinary appeal on his behalf, and enforcement was stayed after the prosecutor general filed an extraordinary appeal with the Supreme Court. The Supreme Court placed great emphasis on the case and held a court of survey for an extraordinary appeal for the first time. Expert opinions were heard in the court of survey, and the session was live streamed. It was also the first time that the Supreme Court live streamed the proceedings. In addition, LAF applied for constitutional interpretation of indigenous people's self-made shotguns under the Controlling Guns, Ammunition and Knives Act and indigenous people's hunting activities under the Wildlife Conservation Act with respect to indigenous people's hunting rights. The case has been moved to the council of Grand Justices.



LAF attorneys attending constitutional interpretation of the Wildlife Conservation Act by the council of Grand Justices



Tama Talum's extraordinary appeal to Supreme Court

Zhenxibao Indigenous Reserve in Violation of Regional Plan Act

The Hsinchu County Government fined Shao-Hua Tong, an indigenous resident, NT\$60,000 for failing to use buildings on agricultural land at Lot 141, Segment Xinguang in the Jianshi Township for agricultural purpose, which was a violation of the Regional Plan Act. However, said agricultural land was part of an indigenous reserve, and the local government should comply with the Indigenous Peoples Basic Law and respect indigenous people's land use choice. The local government should, instead of being quick to impose penalties, reiterate previously released official letters to raise awareness and help residents change or enforce land use purpose. Furthermore, the Construction and Planning Agency of the Ministry of the Interior has commissioned a study titled "Regional Planning for North Atayal Indigenous Reserve" from the National Taiwan University Building & Planning Foundation as the actual land use on tribal land in Zhenxibao differed from the designated land use. Since CPA would devise a special regional plan based on results of the study, LAF helped the indigenous resident Shao-Hua Tong file a petition and administrative litigation.



Xinguang tribe church



Tribal classroom in Xinguang tribe

Case Management and Quality Improvement

Wait time between scheduling and review

The caseload varies from branch to branch. The average wait time is 5 to 6 days.

Simplified Procedures

Many processes were simplified in 2016 in response to increasing caseloads. Improvements include simplified registration of consultation cases and applicant signatures, modified processes for applications not verified by deadline, and implementation of verification process and third party automatic inventory features.

Step 01 → Telephone appointment



An applicant calls to schedule a face-to-face review.

Step 02 → Face-to-face interview



The Applicant arrives 10 minutes early.



The staff at the counter prepares an application for the Applicant and inquiries about the financial status.



The Applicant enters the review room for the face-to-face interview with the review officer.



3 review officers discuss the case to decide whether to grant aid.

Branch Service Satisfaction

Branch satisfaction surveys are conducted on a monthly basis. The overall satisfaction with branch services was 90.57% in 2016.

Code of Conduct for Branch Services

Branches are required to provide kind, friendly and efficient services.

Deadline for Appointing Attorneys

Caseload varies by branch. At present, aid recipients on average will be able to find out information on assigned legal aid attorneys within 1 day of confirmation.

Case Followup and Inventory

Business inventory software was developed in 2016 to help the branches keep track of their cases. The feature is currently 95% completed.

Simplified Case Closure and Case Closure Management

An addition was made to enable the branches to ask the attorneys to submit the absent documents, to report back, or to directly submit the documents to the Examining Committee for approval of attorney fees within a certain period of time and to take inventory of long overdue cases.

Step03 → Announce review result



The staffs notify the Applicant of the result and proceed to assign the case.

Step04 → Perform legal aid services



The legal aid attorney meets the aid recipient.

Step05 → Report and close case



The staff files the case and related documents in paper or electronic format after the case is closed.

Percentage of Specialized Attorneys

LAF has selected labor cases, family cases, and CDCP cases as the three categories for the trial program for assigning specialized attorneys to cases. At the end of 2016, LAF had approved 244 labor law attorneys, 610 family law attorneys, and 480 CDCP attorneys.

The total percentage of these three categories during the trial period up to the end of 2016 was 92.64%.

Conditions on Application to Become Legal Aid Attorney

LAF requires that a legal aid attorney be with two years or more of practice experience. Starting in 2012, attorneys who have less than two years of practice experience cannot join LAF without passing a document review. In 2016, a total of 42 attorneys were qualified by the review.

Methods and Results of Review

A total of 13,987 general cases were rejected in 2016. In particular, 19.62% (or 2744 cases) filed for review. Rejection was upheld in 1958 cases, and legal aid was approved for 689 cases. 97 cases remained undecided.



The legal aid attorney and the aid recipient discuss the case.

Complaints

In 2016, LAF processed 77 complaints against legal aid attorneys, 4 of which were rejected and 4 are still being investigated. The investigation on 69 of them was completed. The results were:

- ◎No punishment in 35 cases.
- ◎Disciplinary actions, including coordination, guidance, warning, and improvement notice, in 26 cases.
- ◎Barred assignments in 7 cases.
- ◎Barred assignments and referral to the Attorney Evaluation Committee in 1 case.

Attorney performance evaluation

Between 2007 and the end of August 2016, a total of 24 attorneys received excellent ratings, and 101 (2 of whom are having their objections verified) received poor ratings or disciplinary actions for negligence. The other 99 received disciplinary actions as follows:

- ◎Dismissal from legal aid service for 41 attorneys,
 - ◎Barred assignments for 25 attorneys,
 - ◎Reduced assignments for 8 attorneys,
 - ◎Written notices of improvement to 24 attorneys;
 - ◎Warning to 1 attorney.
- 22 out of the 99 attorneys were in violation of attorney ethics were referred to the Attorney Discipline Committee.

Strong community ties

Anniversary celebrations, LAF Day and Outreach Services

01

LAF 12th Anniversary Celebration

A new administration took office this year. LAF, as part of the celebration its 12th anniversary with "Aid, Services, and Wellbeing", invited President Tsai. The ceremony opened with a video documentary of Acai, an LAF aid recipient. Acai also presented a copy of the book, "Their Stories", on behalf of LAF to President Tsai. Chairman Ping-Cheng Lo then personally presented a petition to the president. The petition named six requests that were formulated from LAF's own experience and discussions with its long term partners in the private sector.





Organized **578**
promotional events and
legal education events



Participated in **463**
promotional events organized
by local agencies and groups.

02 LAF Day Activities



- ❶ Chiayi Branch held the "2016 LAF Day - Legal Rights of Immigrants Awareness Campaign" at Fule Community Center in Minxiong Township, Chiayi County
- ❷ Changhua Branch organized interactive arts courses at Immaculate Heart Center for Mentally Handicapped
- ❸ Taipei Branch participated in the "Chef in My House" event hosted by Ronald McDonald House Charities to raise awareness of legal aid

To make legal aid services reach out to the intended recipients, LAF named the second Saturday of July each year the "National Legal Aid Day" in 2006. On or around which, all LAF branches arrange outreach services. National Legal Aid Day fell on July 9 in 2016. LAF supplied two themes for the branches. A total of 37 events were held nationwide.

Theme 1: Equal Rights for People with Mental Disorders Campaign

The incident where the man known as NCCU Waving Man was forced to undergo medical treatment in April called attention from the public and social groups to the human rights of those with mental disorders. LAF took the perspective of the law regarding mental disorders, such as mandatory detention, discrimination against mental disorders in the society, and human rights of prisoners with mental disorders. To turn legal aid services into more substantial support for aid recipients with mental disorders or their families and social workers, LAF organized the Equal Rights for People with Mental Disorders Campaign.

Theme 2: Legal Rights of Immigrants and Migrant Workers Awareness Campaign

Globalization has already introduced diversity into Taiwan. According to the statistics published by the Ministry of the Interior, foreigners in Taiwan (excluding those from China) had exceeded 800,000 in 2014, and 82% of who came from Southeast Asian countries. The largest categories were foreign workers (more than 550,000) and foreign spouses (more than 40,000). 74% of all foreigners in Taiwan fell into either one of the two categories.

These immigrants and migrant workers came a long way to work or to settle down. Language and cultural differences tend to make it difficult for them to seek help with legal issues in an alien country. Therefore, LAF chose "immigrants and migrant workers" as the theme of National Legal Aid Day this year.

03 Promotional Events and Legal Education Events Organized by Branches

LAF organized 578 promotional events and legal education events. The events included lectures and films about legal issues in campus life; lectures on various legal issues concerning disadvantaged people; lectures presented in universities, churches, armed forces, tribes, hospitals, town/district offices, community centers, temples, police stations, social organizations, train stations, industrial areas, shopping malls, prisons, detention centers and juvenile reformatory schools; consultation at non-nationals detention centers; regional legal services and legal education; promotional events in collaboration with outdoor activities at famous attractions, and participation in collaboration meetings with social service groups.

In addition to organizing campaigns, LAF branch offices made use of local resources and actively participated in events conducted by local communities. The branches were involved in 463 events in 2016.



- ❶ Tainan Branch celebrated 12th Anniversary by organizing LAF Beijing/Kunqu Opera Performance
- ❷ Taipei Branch provided free legal consultation services at Songshan Cihuitang's Love All Around Carnival.
- ❸ Yilan Branch hosted the "CDCP Case Studies and Legal Aid in Tribes Awareness Campaigns" in November and December.
- ❹ The Ministry of Justice and the LAF Taoyuan Branch cohosted the legal theater seminars for Southeast Asian migrant workers. The seminars were chaired by Zu-De Chen, attorney.

Bringing light into prisons

Prison Services and Legal Education



Pingtung Branch held legal counseling and legal aid publicity.

Background

To ensure prison inmates can receive sufficient legal resources and to call for protection of inmates' rights, LAF started getting involved in prison services through 21 branches across the country in 2016. LAF also stepped up the effort to advertise that LAF had started accepting legal aid applications by mail from prison inmates and all types of applications, for criminal cases or otherwise, would be considered.

Service Status

LAF visited 42 correctional facilities across the country to collect applications from inmates 89 times in 2016. It held 199 legal education sessions and legal aid services awareness sessions and 180 legal consultation sessions. LAF conducted a total of 468 sessions in 2016, close to 300 more compared to 2015 (147 sessions). However, 12 correctional facilities with a lack of need for legal aid, constraints of correctional personnel available, or existing partnerships with other organizations (e.g. Taiwan After-care Association or local bar associations) had declined prison services provided by LAF. Furthermore, some branches, being smaller and equipped with less manpower and fewer local attorneys, found it difficult to provide regular prison services. Hence, LAF has sent a letter to the Agency of Corrections to discuss the feasibility of providing legal consultation and education by video conferencing. The proposal is still being discussed at present.



Provided services at **42**
correctional facilities
across the country



Held **468** sessions of consultation,
application collection, or education at
correctional facilities

①	②
③	④
⑤	

- ①Keelung Branch to Keelung prison to hold custody care activities.
- ②Pingtung Branch to Pingtung Prison to hold legal lecture and introduce legal aid.
- ③Chiayi Branch to Chiayi Detention Center for the rule of law education lecture.
- ④Pingtung Branch to Pingtung Prison to hold legal lecture and introduce legal aid.
- ⑤Hualien Branch to Hualien prison for publicity legal aid and advisory services.





Nurturing citizens of the future

Legal Education on Campus

Background

Legal aid services tend to be the "treatment" when legal issues have occurred. Legal education seeks to solve the problem at closer to the root by investing in "prevention". At present, curriculums of Grade 8 citizenship studies include the concept of legal aid as a means of judicial remedy. In addition, LAF works with a number of parties to team up with elementary schools and high schools to provide legal campaigns on campus. Legal seminars (talks), teacher training, homemade videos, and quiz games are organized to make the subject more interesting and extend the reach of legal aid education.

Service Status

In 2016, LAF joined force with the Education Department of New Taipei City Government in organizing 4 Human Rights and Life Laws Seminars - Kunqu Opera, 1 Human Rights and Life Laws Seminar - Instructors Only, 13 sessions on the Human Rights and Legal Education Tour, and 3 more Human Rights and Life Laws Seminars. LAF also organized a tour of 67 legal education seminars (9 in partnership with of

the Government Ethics Office of the Taiwan Taoyuan District Prosecutors Office) in elementary schools and high schools in Taoyuan in 2016; a legal aid campus tour of 4 sessions in Kaohsiung in 2016; 5 campus awareness campaigns in elementary schools and high schools in Penghu in 2016; 10 keynote speeches on legal education on campus in Yilan in the first semester of 2016; 3 legal education sessions on campus in Tainan; and 18 legal awareness seminars in elementary schools and high schools provided in collaboration with the Education Bureau of the Taichung City Government. LAF worked with the Social Affairs Bureau of Changhua County to host 7 Family Love Summer Camps. Regarding collaboration with universities, LAF worked with the College of Law of National Taiwan University for the first time this year in the 15th Law Camp and educated participating high school students on the legal aid system. LAF co-organized Law Camp for high school students with the School of Law of Soochow University. Following the publication of "Their Stories", LAF teamed up with the Department of Social Work of the National Pingtung University of Science and Technology and the College of Business of Feng Chia University to host seminars on campus.



Hosted **267** awareness
campaigns on campus



Awareness campaigns on campus
were attended by an estimated
total of **70,032** participants



1	2
3	4
5	6

- 1 Collaboration in NTU Law Camp
- 2 Taitung Branch hosted "2016 National Legal Aid Day - LAF Drawing Contest"
- 3 Yilan Branch and Banqiao Branch joined forces to host a 2-day group discussion at Datong High School Law Camp in a Yilan indigenous village
- 4 Pingtung Branch visited National Pingtung University to deliver a keynote speech on law and raise awareness on campus
- 5 Soochow University visited the 17th Law Camp for high school students

Connecting over the internet

Media and Online Promotion

01

Production of micro movie "LAF means Hope"

To create a better image of LAF and raise awareness of the organization and to add variety to the materials, LAF produced 5 micro movies based on LAF cases in 2016. The slogan was chosen to be "LAF means Hope". The movies were broadcasted on YouTube and Facebook and in waiting areas in LAF branches. The movies are intended to introduce LAF to foreign visitors and to be used for fundraising.





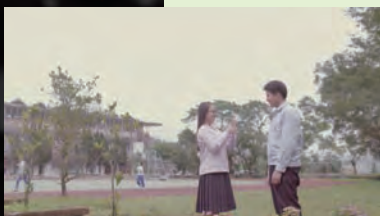
Number of LAF Facebook fans: **34,641**



Number of views of LAF website in the year: **1,984,925**

02

Production of Campus Campaign Film



LAF planned and produced a short film, "Ordinary Girls", for campus campaigns in 2016. The film was made onsite in Pingxi Junior High School and the cast consisted entirely of students of this school. The film let students learn about potential legal issues on campus through participating in the process. The themes of the three segments were understanding and respecting gender differences, checking online information and learning to understand differences, and expressing passionate emotions. In addition to making the film available to the branches for campus campaigns, LAF has also uploaded it to the LAF YouTube channel. It has been received 570,000 views.



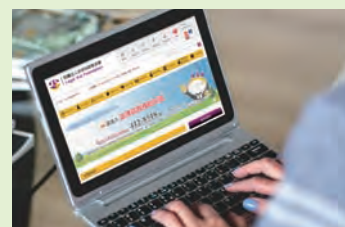
Premiere of "Ordinary Girls" at Pingxi Junior High School

03

Online Promotion

In 2016, the LAF website had 489,732 visitors and 1,984,925 views. The LAF Facebook fan page received the grey verified badge in May 2016 and became an officially verified social media platform. LAF has also repositioned the fan page and made it a place for sharing LAF news and conveying important legal information and more relevant in a fast changing society. The highest post reach in 2016 was 62,856. The fan page has 34,641 fans at the end of 2016, 4,500 more than the end of 2015.

The LAF blog was set up on June 1; 2006. Accumulation of information and web searches has kept the number of views growing over the last decade. In 2016, the blog was viewed 542,390 times and received 1,841 messages posted to inquire about legal issues. The more common legal questions of certain types have been summarized and turned into a Q&A, which has been placed on the website for the general public to ensure easy access.





Session 1: Scales of justice across the border

"Suspect at Large" Legal Aid Cross-industry Seminars

LAF started holding seminars at To-uat Books x Cafe Philo, organized regularly by NGOs, in November 2016 to raise awareness of legal aid among the general public. Two or three cross-industry speakers (individuals without a legal background or classical legal training) were invited to join LAF representatives or LAF aid recipients in a dialogue at the seminars. LAF had held 4 seminars by the end of 2016. The seminars will be provided regularly on the first Thursday of each month. Venues will include locations in central and southern Taiwan in the future.

- Seminar 1** Them vs Us: Scales of justice in different countries - Interviewees vs Writers: Who is changing whom?
- Seminar 2** Female Workers vs Attorneys: Scales of justice under different conditions - RCA: Three letters never to be erased from history of occupational injuries
- Seminar 3** Hunters vs Wild Animals: Scales of justice for different species - Whose rights are more important in the mountains?
- Seminar 4** Injuries vs Healing: Scales of justice in different workplaces - Legal and social observations of victims of occupational hazards



Session 2: Scales of justice under different conditions



Session 3: Scales of justice for different species



Session 4: Scales of justice in different workplaces



Words and images to record aspects of society

Literature and publications

01

"Their Stories"



New Taipei Branch and New Taipei Government jointly held a new book of new residents.

LAF published "Their Stories" in 2016. The book tells the stories of two immigrants and the 6 attorneys and 6 social workers who provided assistance. It uses words and images to record complex legal issues encountered by immigrants and how legal professionals and social workers fought to overcome the obstacles and help the immigrants settle into their new lives in Taiwan.



Nantou Branch held "their story" new book published and video tour press conference.

Book Release and Image Exhibits

The campaign to promote the book included a tour and image exhibits that reached Taipei, Taichung, Nantou, and Yilan. By working with local governments, LAF was able to set up the book tour and exhibits for free on the first floor of city halls or cultural centers. The events were covered by local media and proved popular with the public. Furthermore, LAF organized an online essay contest on the internet during the tour and invited members of the public to send in photos of immigrants in their communities along with a short essay. It was a successful O2O campaign to promote the book and raised awareness of legal aid.

02

Other Publications



1. Legal Aid Quarterly: A free publication with four issues per year, mainly based on the care for the disadvantaged, with the aim of promoting the concept of legal aid. In 2016, the No.50 issue focused on defense for death penalty cases and the No.51 issue focused on challenges faced by indigenous peoples in the modern age.
2. "How to deal with debt - A training manual for attorneys"
3. "2015 Annual Report"

In sync with international standards

International Communication



01

7th East Asia Financial Victims Conference

Took place in Osaka, Japan on October 22. The topics included: the status of social security, housing conditions, debtor organizations and activities, multiple debts, youth issues, and access to the judicial system for the impoverished.



02

2016 Training in U.S.

Director Zhou Han-Wei of the North Legal Aid Staff Attorneys Center completed a four-week training course at Maryland Legal Aid (MLA) in July 2016.

The purposes of this assignment were to understand how MLA conducts organizational planning based on the Human Rights Framework; how it establishes projects; how it applies technologies to understand the needs of legal aid recipients, thereby enabling it to work with limited resources but provide high-quality, timely, necessary legal services and how legal consultations are conducted over telephone and the Internet.

The host institute was Maryland Legal Aid. Arrangements were made for visits to the Court of Appeals, the Homeless Persons Representation Project, Inc (HPRP), the Maryland Volunteer Lawyers Service (MVSL), the Federal Public Defender Office, the Board of Publics Works, and the University Of Maryland Francis King Carey School Of Law.



03

International Visitors

In 2016, LAF received international visitors including Professor Yukinori Udagawa of Nagoya University, 6 scholars from Osaka University, a Shanghai Songjiang envoy, anti-domestic violence lawyers from China and the Garden of Hope Foundation; labor rights lawyers from China, mental disorder NGO from China, and a Beijing envoy.

- ① NGOs from China
- ② Labor rights lawyers from China
- ③ Garden of Hope Foundation introducing domestic violence laws lawyers from China
- ④ Scholar from Nagoya, Japan

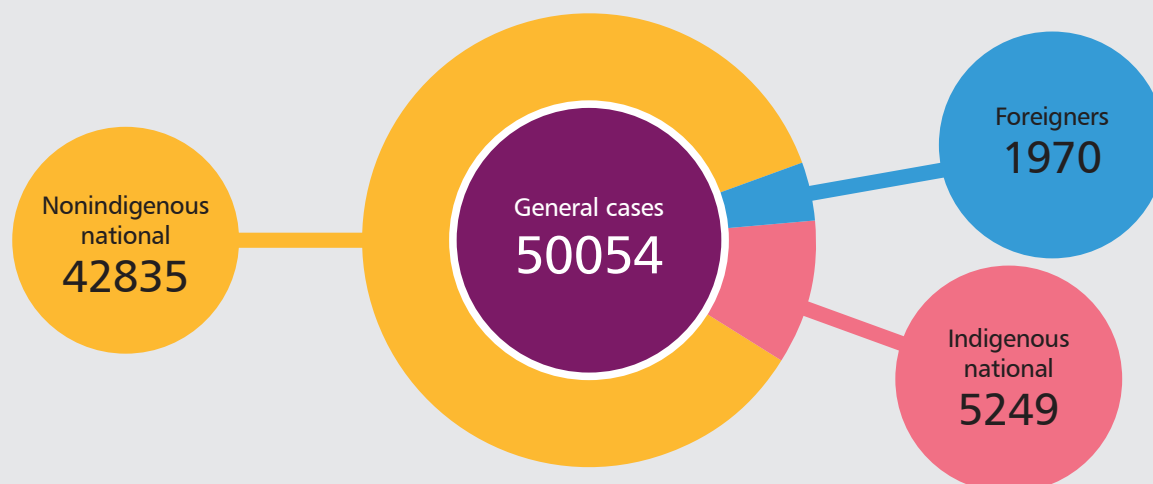
1	2
3	4



Analysis of Recipients and Providers

Analysis of Identity of Recipients

Recipients by identity in 50,054 general cases (excluding commissioned programs and legal consultation) in 2016:



Analysis of Gender of Recipients and Case Type

48,084 of the recipients in 2016 were nationals.

	Male	Female
Number of people	27,804	20,280
Percentage	57.82%	42.18%
Largest case type/percentage	Criminal Drugs Cases 13.88%	Consumer Debt Clearance Act (civil cases) 14.99%
Second largest	Consumer Debt Clearance Act 10.96%	Family Maintenance Cases 8.51%
Third largest	Criminal Injury Cases 9.02%	Family Maintenance Cases 8.51%
Fourth largest	Civil Tort Cases 8.36%	Criminal Injury Cases 7.69%
Fifth largest	Offenses against Sexual Autonomy 5.03%	Family Divorce Cases 6.79%

Percentage of Legal Aid for Disabled Recipients

13.43% (6,721 cases) of the recipients in the general cases (50,054 cases) in 2016 had mental or physical disabilities.



Disabled
Recipients
6721

Percentage of Legal Aid for Non-Nationals

1,970 cases in 2016 involved recipients who were foreign nationals. The top three categories by nationality would be Vietnam, China, and Indonesia, together accounting for 69.39% of the cases involving foreign nationals.



Non-Nationals
1970

Analysis of Cases of Mid-to-low-income Household Recipients

18.21% of the recipients in the general cases (50,054 cases) in 2016 were from low income households (5,448 cases) or mid-to-low-income households (3,666 cases).

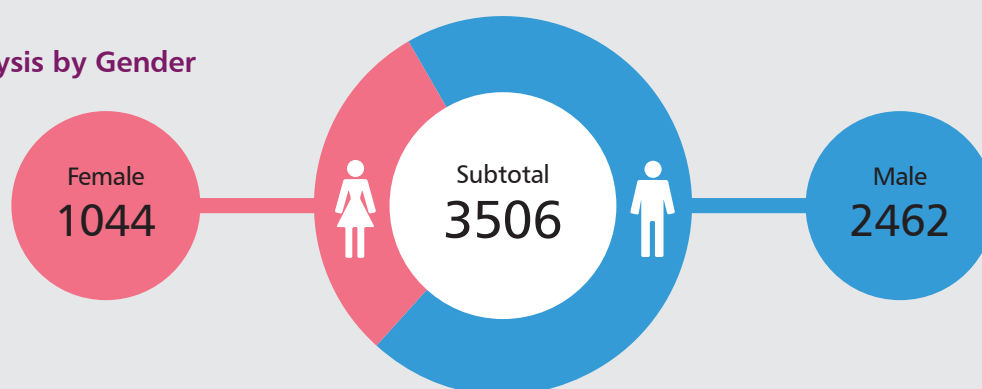


low income households
5448 cases
mid-to-low-income households
3666 cases

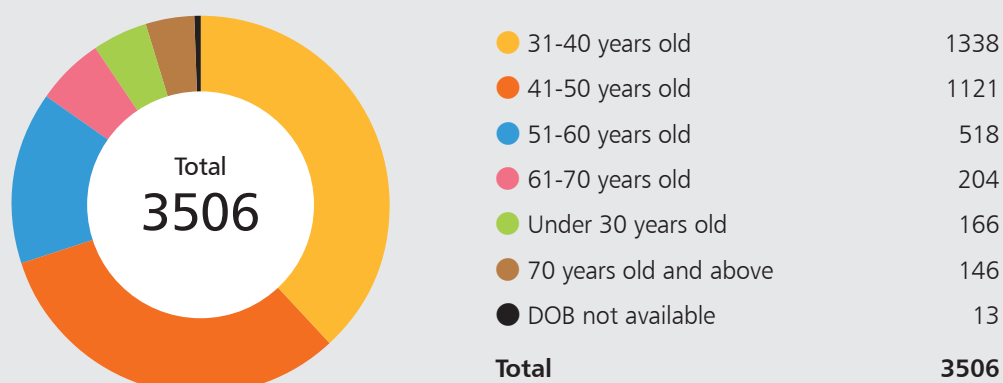
Analysis of Providers I

As of the end of 2016, LAF had 3,506 serving as legal aid attorneys.

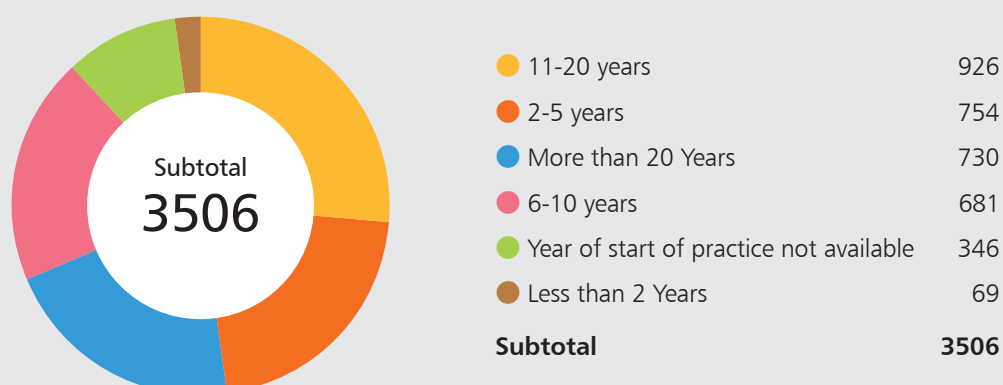
Analysis by Gender



Analysis by Age



Analysis by Years of Practice



LAF Organization and Staff

LAF Organization and Staff

As of December 31, 2016, LAF employs 263 staff members, including 16 staff attorneys, 19 project personnel, and 344 volunteers.

The LAF organization overview is shown in the chart below.



法律扶助基金會
Legal Aid Foundation

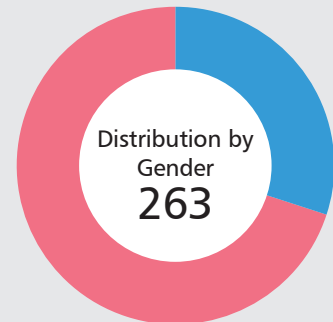


LAF Staff

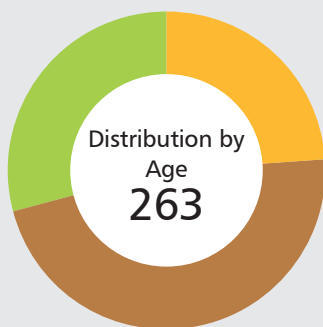
At December 31, 2016, LAF had 263 employees on the staff. A detailed analysis is shown in the Table of Human Resources Breakdown.

Table of Human Resources Breakdown

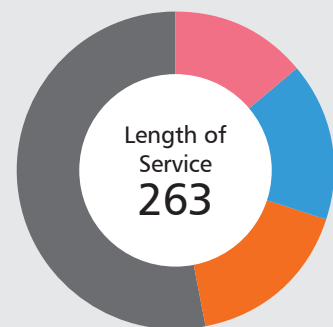
1. "Employees": refer to full time staff and full time attorneys employed for LAF.
2. "Legal Service Staff": refer to person/persons directly involved in processing legal aid, including administrators and direct users.
3. The calculation date was December 31, 2016.



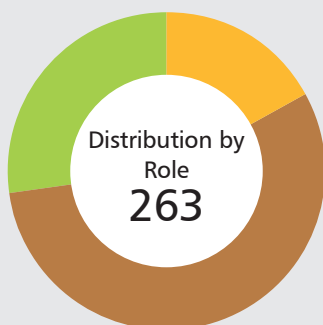
Male	80
Female	183
Total	263



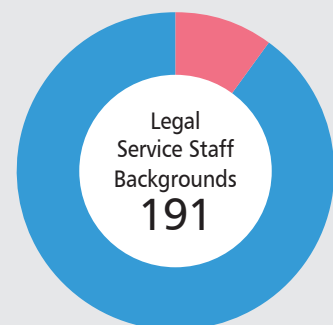
Aged 30 and below	63
30-40	124
Over 40	76
Total	263



Less than 1 Year	41
1-3 years	45
3-5 years	36
More than 5 Years	141
Total	263



Legal Service Staff (Management)	45
Legal Service Staff (Direct Handling)	146
Non-Legal Service Staff	72
Total	263



Law School	172
Others	19
Total	191

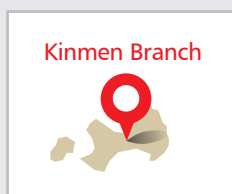


21 branches to serve you



Matsu Branch

Penghu Branch



Kinmen Branch



LAF Branch	Address	Telephone/ Fax/ Email
Keelung Branch	11F, No. 14, Zhong 1st Rd., Ren'ai District, Keelung City 20041, Taiwan	Telephone:(02)2423-1631/ Fax:(02)2423-1632 E-mail: keelung@laf.org.tw
Taipei Branch	6F, No. 200, Sec. 2, Jinshan S. Rd., Da'an District, Taipei City 10643, Taiwan	Telephone:(02)2322-5151/ Fax:(02)2322-2051 E-mail: taipei@laf.org.tw
Shilin Branch	7-2 F, No. 338, Wenlin Rd., Shilin District, Taipei City 11163, Taiwan	Telephone:(02)2882-5266/ Fax:(02)2882-1200 E-mail: shilin@laf.org.tw
New Taipei Branch	5F., No.12, Sec. 4, Chongxin Rd., Sanchong Dist., New Taipei City 24144, Taiwan	Telephone:(02)2973-7778/ Fax:(02)2973-7771 E-mail: banciao@laf.org.tw
Taoyuan Branch	12F, No.332, Xianfu Rd., Taoyuan Dist., Taoyuan City 33053, Taiwan	Telephone:(03)334-6500/ Fax:(03)334-4451 E-mail: taoyuan@laf.org.tw
Hsinchu Branch	3F, No.180, Beida Rd., Hsinchu City 30044, Taiwan	Telephone:(03)525-9882/ Fax:(03)525-9897 E-mail: hsinchu@laf.org.tw
Miaoli Branch	1F, No. 1097-1, Zhongzheng Rd., Miaoli City, Miaoli County 36052, Taiwan	Telephone:(037)368-001/ Fax:(037)368-007 E-mail: miaoli@laf.org.tw
Taichung Branch	7F, No. 497, Zhongming S. Rd., West District, Taichung City 40347, Taiwan	Telephone:(04)2372-0091/ Fax:(04)2372-0582 E-mail: taichung@laf.org.tw
Changhua Branch	1F, No. 236, Sec. 3, Wannian Rd., Yuanlin Township, Changhua County 51042, Taiwan	Telephone:(04)837-5882/ Fax:(04)837-5883 E-mail: changhua@laf.org.tw
Nantou Branch	No. 76, Fuxing Rd., Nantou City, Nantou County 54062, Taiwan	Telephone:(049)224-8110/ Fax:(049)224-6226 E-mail: nantou@laf.org.tw
Yunlin Branch	6F, No. 116, Xinxing Rd., Huwei Township, Yunlin County 63244, Taiwan	Telephone:(05)636-4400/ Fax:(05)636-3850 E-mail: yunlin@laf.org.tw
Chiayi Branch	2F, No. 107, Zhongshan Rd., Chiayi City 60041, Taiwan	Telephone:(05)276-3488/ Fax:(05)276-3400 E-mail: chiayi@laf.org.tw
Tainan Branch	8F, No. 14, Sec. 2, Zhongyi Rd., West Central District, Tainan City 70041, Taiwan	Telephone:(06)228-5550/ Fax:(06)228-2540 E-mail: tainan@laf.org.tw
Kaohsiung Branch	6F., No.25, Zhongzheng 3rd Rd., Xinxing Dist., Kaohsiung City 80054, Taiwan	Telephone:(07)222-2360/ Fax:(07)222-5230 E-mail: kaohsiung@laf.org.tw
Pingtung Branch	2F, No. 57-1, Bangqiu Rd., Pingtung City, Pingtung County 90087, Taiwan	Telephone:(08)751-6798/ Fax:(08)751-6587 E-mail: pingtung@laf.org.tw
Yilan Branch	No. 351, Erjie Rd., Zhenan Vil., Wujie Township, Yilan County 26847, Taiwan	Telephone:(03)965-3531/ Fax:(03)965-3541 E-mail: yilan@laf.org.tw
Hualien Branch	No. 12-1, Shunxing Rd., Hualien City, 97060, Taiwan	Telephone: (03)822-2128/ Fax:(03)823-3068 E-mail: hualien@laf.org.tw
Taitung Branch	No.684, Sec. 1, Zhonghua Rd., Taitung City, Taitung County 95002, Taiwan (National Taitung University - old campus)	Telephone:(089)361-363/ Fax:(089)361-153 E-mail: taitung@laf.org.tw
Penghu Branch	No. 100, Zhonghua Rd., Magong City, Penghu County 88048, Taiwan	Telephone:(06)927-9952/ Fax:(06)927-8495 E-mail: penghu@laf.org.tw
Kinmen Branch	No. 174, Minquan Rd., Jincheng Township, Kinmen County 89345, Taiwan	Telephone:(082)375-220/ Fax:(082)375-210 E-mail: kinmen@laf.org.tw
Matsu Branch	No. 14-2, Jieshou Vil., Nangan Township, Lienchiang County 20941, Taiwan	Telephone:(0836)26881/ Fax:(0836)26601 E-mail: matsu@laf.org.tw



Thank you for your support

Your support and contributions make it possible to encourage our disadvantaged friends to pursue equal rights. We invite persons in all walks of life to get involved. Your donations contribute directly to LAF's success and help us reach more people in need of legal aid. LAF will issue receipts for the donations so you can claim tax credits in the future. (Ministry of Health and Welfare approved contribution No.: MHW-Rescue No. 1041025638)

Donations



Online donation

You will be able to make an online donation to LAF by credit card simply by scanning the QR code below to connect to the donation page on the official LAF website or visit us at our website. <http://www.laf.org.tw/index.php?action=donate>



In-person donation

For donations by cash or check, the check should be made out to the Legal Aid Foundation and be marked non-transferable. Please visit us at 5F, No. 189, Sec. 2, Jinshan S. Rd., Da'an Dist., Taipei City, Taiwan during the business hours (9:00-12:30 and 13:30-18:00, Monday to Friday). Our customer representatives will be happy to assist you.

Donation by postal saving account transfer

Postal Saving Account No.:19858275
Postal Saving Account Name: Legal Aid Foundation

Donation by mail

For donations by cash voucher or check, the cash voucher or check should be made out to the Legal Aid Foundation and be marked non-transferable. Please send by registered mail the cash voucher or check to the Legal Aid Foundation at 5F, No. 189, Sec. 2, Jinshan S. Rd., Da'an Dist., Taipei City, Taiwan. Please write the name, address, and telephone of sender on the envelope.



2016 Annual Report

Publication	Legal Aid Foundation
Address	No.189, Sec. 2, Jinshan S. Rd., Da'an Dist., Taipei City 106, Taiwan
Telephone	(02) 2322-5255
Fax	(02) 2322-4088
URL	www.laf.org.tw
Published	May 2017

2016
Legal Aid Foundation (Taiwan)
ANNUAL REPORT



法律扶助基金會
Legal Aid Foundation

Legal Aid Foundation No.189, Sec. 2, Jinshan S. Rd., Da'an Dist., Taipei City 106, Taiwan
Telephone : 02-2322-5255 • Fax : 02-2322-4088 • www.laf.org.tw
service line : **412-8518**